

Coronavirus Information for The Laughing Seagull

We are continually monitoring the situation. The below information is meant as a guideline to help with your holiday planning. We cannot guarantee that the details are fully accurate as there may be a more recent updates from the government

Please do therefore check the most up to date information provided by the government at www.gov.uk/coronavirus

Below are some things that you might want to consider ahead of your holiday.

1. Are you fit to travel?

When preparing for your holiday, do you and your family members feel fit and well? If you feel unwell, we recommend taking a home lateral flow test just to be on the safe side before you travel to the holiday cottage.

2. What if I test positive for covid before I travel?

There are no longer any travel restrictions or isolation requirements in place (please check the most up to date details from the government). However, to help prevent the spread of the virus and further lockdowns in the future you may want to consider the following:

- We would request that you contact us to discuss moving your booking, if possible.
- Transfer your booking to friends and family. No further charged would be added to your booking.
- You may request a voucher for the value you have paid to use for a future stay with a 6-month period of your booking.

3. Can I get a refund?

As there are currently no travel restrictions in place and normal business now needs to continue, our standard Terms and Conditions now apply.

We recommend everyone travelling at home or abroad takes out their own travel insurance.

4. What if I don't want to travel as I still feel the risks are too high?

As there are currently no travel restrictions in place and normal business now needs to continue, our standard Terms and Conditions now apply.

We recommend everyone travelling at home or abroad takes out their own travel insurance.

5. Additional cleaning

Our cottage is cleaned to a high standard using antibacterial cleaning solutions, by our cleaning team, whom we keep in regular contact with.

Regular spot checks are carried out on our property.

We would politely request that common sense prevails. Regular hand washing is the best way to help prevent the spread of any virus and if you feel unwell with any symptoms prior to your visit please contact us to discuss your stay.

6. What you can do to help

Covid was a difficult time for everyone and as a small business we now hope we are through the worst of it. There are still some things that you as our guest can do to help.

When you vacate the property:

- Strip the beds and leave the dirty laundry in the black bin liner provided along with any used towels.
- Open the windows to ventilate the property.
- Wipe down all the surfaces with a surface disinfectant. (Basic cleaning products are provided in the cottage)
- Remove left and unwanted items such as food, toiletries etc and put these in the outside bins provided.
- Empty the household bins into the outdoor bins provided before you depart.

Thank you.